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## "Al" is . . . A process

- focuses organizations on their positive qualities
- leverages those qualities to enhance the organization

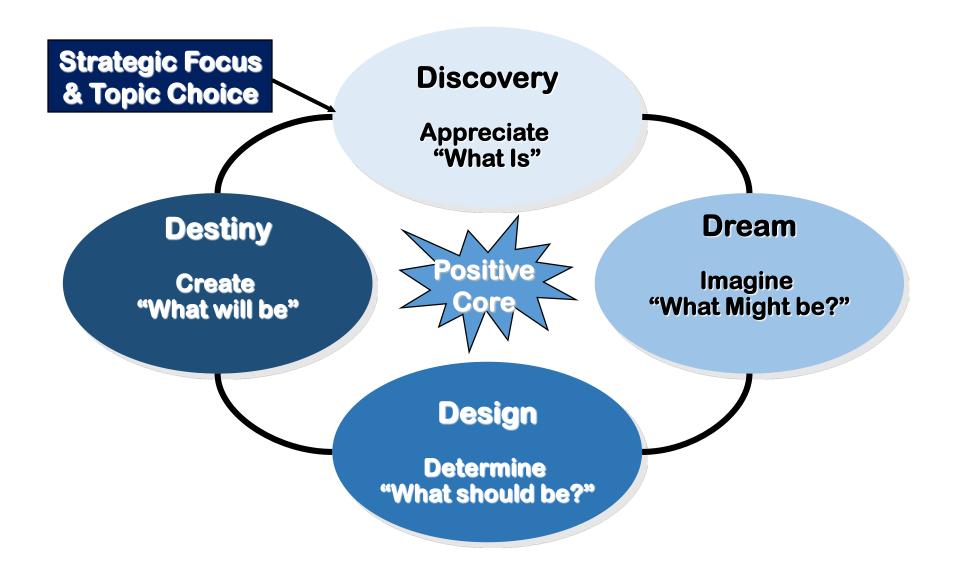
Appreciative Inquiry = the study of what works



# **Assumptions of Al**

- In every organization, something works well.
- Looking for what works well is more motivating than looking for what is wrong.
- What we focus on becomes reality.
- The act of asking questions begins change.
- Individuals & organizations move toward what they ask about (inquiry).
- We have more confidence and comfort to journey to the future when we bring forward parts of the past.
- If we bring parts of the past forward, they should be what is <u>best</u>.

## **Appreciative Inquiry "4-D Cycle"**



#### The beginning ...

1987 – Cooperrider/Srivasta

Case Western Reserve University- Weatherhead School of Management

Organizational change

#### Positive Organizational Scholarship (POS)

- Positive Psychology
- Positive Organizational Behavior
- Positive Organizational Development



### **Growing Discipline**

- Graduate Programs
  - Case Western Reserve U
  - U of Michigan
  - U of Pennsylvania
  - Gonzaga U
  - Benedictine College
  - US Naval College
  - Theses, dissertations